

TITLE 9

Public Utilities

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Water Utility Regulations and Rates

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Article A: Rates

Sec. 9-1-1 Public Fire Protection Service—F-1.

- (a) For public fire protection service to the Village of Suring, the annual charge shall be Forty-three Thousand Five Hundred Seventy-nine Dollars (\$43,579.00) to cover the use of mains and hydrants up to and including the terminal hydrant and connection on each main existing for the 1992 test year.
- (b) For all extensions of fire protection service, a charge of sixty-six cents (66¢) per lineal foot of main shall be charged per annum on the basis of the length of main put into use between hydrants placed, plus a charge of Seventy-nine Dollars (\$79.00) net per hydrant added to the system after the base period.
- (c) This service shall include the use of hydrants for fire protection service only and such quantities of water as may be demanded for the purposes of extinguishing fires within the municipal boundary only. This service shall also include water used for testing equipment and training personnel. For all other purposes, the metered or other rates set forth, or as may be filed with the Public Service Commission, shall apply.
- (d) The above base annual charge of Forty-three Thousand Five Hundred Seventy-nine Dollars (\$43,579.00) includes an estimated forty-five thousand one hundred fifteen (45,115) feet of transmission and distribution main, four (4) inch and larger, and fifty-two (52) hydrants.
- (e) The annual public fire-protection charge shall never be less than the base amount.

Sec. 9-1-2 Public Fire-Protection—Suburban—F-2.

- (a) Water used for extinguishing fires outside the immediate service area of the utility may consist of three (3) types of service:
 - (1) Water supplied to tank trucks from utility hydrants;
 - (2) Water supplied directly from hydrants located within the corporate limits, or on its borders, by means of hose lines; or
 - (3) Water supplied to tank truck from any other utility water source.
- (b) A record of the measured or estimated volume of water used shall be submitted to the water utility after each use for fire protection outside the utility's immediate service area. If measuring or estimating is impossible, the water utility superintendent shall be furnished such data as size of orifice used, pressure and time water was permitted to flow, in order to determine volume used.
- (c) A charge for the volume of water used, for each fire either through a tank supply or from hydrants, will be billed to the township or fire department using water at Two and 37/100 Dollars (\$2.37) per one thousand (1,000) gallons. A service charge, in addition to the water charge, shall be Fifteen Dollars (\$15.00) per hydrant used.

Sec. 9-1-3 General Service—Metered—Mg-1.**(a) Service Charge:**

	Quarterly
5/8-inch meter -	\$ 16.75
3/4-inch meter -	\$ 16.75
1-inch meter -	\$ 40.00
1-1/4-inch meter -	\$ 45.00
1-1/2-inch meter -	\$ 50.00
2-inch meter -	\$ 110.00
3-inch meter -	\$ 130.00
4-inch meter -	\$ 150.00
6-inch meter -	\$ 200.00
8-inch meter -	\$ 250.00
10-inch meter -	\$ 300.00
12-inch meter -	\$ 350.00

(b) Plus Volume Charge (Quarterly):

First	30,000	gallons used each quarter	-	\$ 2.37 per 1,000 gallons.
Next	170,000	gallons used each quarter	-	\$ 1.22 per 1,000 gallons.
Over	200,000	gallons used each quarter	-	\$ 1.17 per 1,000 gallons.

- (c) **Billing.** Bills for water service are rendered quarterly or monthly and become due and payable upon issuance following the period for which service is rendered. A late payment charge of three percent (3%) but not less than fifty cents (50¢) will be added to bills not paid within twenty (20) days of issuance. This one-time three percent (3%) late payment charge will be applied to the total unpaid balance for utility service, including unpaid late payment charges. This late payment charge is applicable to all customers. The utility customer may be given a written notice that the bill is overdue no sooner than twenty (20) days after the bill is issued and unless payment or satisfactory arrangement for payment is made within the next ten (10) days, service may be disconnected pursuant to Ch. PSC 185, Wis. Adm. Code.
- (d) **Combined Metering.** When a consumer's premises has several buildings, each supplied with service and metered separately, the full service charge will be billed for each meter separately and the readings will not be cumulated. If these buildings are all used in the same business and the water supply piping is installed to a central point by the customer, they can be metered in one place. If the utility, for its own convenience, installs more than one meter, the readings will be cumulated for billing.

Sec. 9-1-4 General Service—Suburban—Mg-2.

Water customers residing outside the corporate limits of the Village of Suring shall be billed at the regular rates for service (Schedule Mg-1) plus a twenty-five percent (25%) surcharge.

Sec. 9-1-5 General Water Service—Unmetered—Ug-1.

- (a) **Rate.** Where the utility cannot immediately install its water meter, service may be supplied temporarily on an Unmetered basis. Such service shall be billed at the rate of Forty-two and 82/100 Dollars (\$42.82) per billing period. This rate shall be applied only to single-family residential and small commercial customers and approximates the cost of eleven thousand (11,000) gallons of water per billing period under Mg-1. If it is determined by the utility that usage is in excess of eleven thousand (11,000) gallons per billing period, an additional charge per Schedule Mg-1 will be made for the estimated additional usage.
- (b) **Billing.** Same as Schedule Mg-1.

Sec. 9-1-6 Public Service—Mpa-1.

- (a) Water service supplied to municipal buildings, schools, sewer treatment plants, etc., shall be metered and the regular metered service rates applied.
- (b) Water used on an intermittent basis for flushing service, street sprinkling, flooding skating rinks, drinking fountains, etc., shall be metered where meters can be set to measure the service. Where it is impossible to measure the service, the Utility shall estimate the volume of water used based on the pressure, size of opening and period of time water is allowed to be drawn. The estimated quantity used shall be billed at the rate of One and 22/100 Dollar (\$1.22) per one thousand (1,000) gallons.

Sec. 9-1-7 Reconnection Charges—R-1.

	During Normal Business Hours	After Normal Business Hours
Reinstallation of meter, including valving at curb stop	\$ 15.00	\$ 17.50
Valve turned on at curb stop	\$ 10.00	\$ 12.50

Note: No charge for disconnection.

Sec. 9-1-8 Building and Construction Water Service—Mz-1.

- (a) For single-family and small commercial buildings, apply the Unmetered rate, Schedule Ug-1.
- (b) For large commercial, industrial, or multiple apartment buildings, a temporary metered installation shall be made and general, metered rates (Mg-1) applied.

Sec. 9-1-9 Seasonal, Emergency or Temporary Service—Mgt-1.

Seasonal customers* shall be served at the general service rate (Schedule Mg-1), except that each customer served under this rate shall pay an annual seasonal service charge equal to four (4) times the quarterly service charge. Water used in any billing period shall be billed at the applicable volume schedule in Mg-1 and the charge made to the annual seasonal service charge. Further, if service has been disconnected, a charge under Schedule R-1 is applied at the time of reconnection.

*Seasonal customers are general service customers whose use of water is normally for recurring periods of less than a year.

Sec. 9-1-10 Bulk Water—B-1.

All bulk water supplied to fill tank trucks or swimming pools from the water system through hydrants or other connections shall be metered. Utility personnel shall supervise the delivery of the water.

Service charge	\$ 15.00
Plus volume charge	\$ 2.37 per 1,000 gallons

Sec. 9-1-11 Private Fire-Protection Service—Unmetered—Upf-1.

- (a) **Use.** This service shall consist of Unmetered connections to the main for the purpose of supplying water to private fire protection systems such as automatic sprinkler systems, standpipes, (where same are connected permanently or continuously to the mains) and private hydrants.
- (b) **Charges.** Quarterly demand charges for private fire-protection service:

Size of Connection	Quarterly Charge
2-inch	\$ 32.00
3-inch	\$ 60.00
4-inch	\$ 99.00
6-inch	\$199.00
8-inch	\$318.00
10-inch	\$477.00
12-inch	\$695.00

(c) **Billing.** Same provisions as for general service.

(d) **Credit for Combined Service.**

- (1) A credit will be given where private fire-protection lines are connected to utility water mains with four (4) inch or larger diameter connections *and* where the lines also supply metered general service. [No credit will be given where connections are less than four (4) inches in diameter.] The general service will be billed at the regular metered rates, Schedule Mg-1. The demand charge for private fire protection shall be (X-.30Y). "X" equals the Unmetered private fire-protection quarterly or monthly demand charge applicable to the size of connection, and "Y" is the quarterly or monthly service charge for metered general service.
- (2) The fire demand charge minus the credit shall never be less than Sixty Dollars (\$60.00).

Sec. 9-1-12 Water Lateral Installation Charge—Cz-1.

- (a) Subdivision developers shall be responsible, where the main extension has been approved by the Utility, for the water service lateral installation costs from the main through the curb stop and box.
- (b) When the cost of a Utility main extension is to be collected through assessment by the municipality, the actual average water lateral installation costs from the main through the curb stop and box shall be included in the assessment of the appropriate properties.
- (c) The initial water lateral, not installed as part of a subdivision development or an assessable utility extension, will be installed from the main through the curb stop and box by the utility, for which there will be made a charge as follows:

3/4-inch or 1-inch copper water service	\$ 500.00
Larger sized services	Actual Cost

Sec. 9-1-13 Temporary Metered Supply; Meter and Deposits—D-1.

Service charge for setting the valve and furnishing and setting the meter	\$ 15.00
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Deposit for valve and meter	\$ 15.00
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Water usage shall be billed at scheduled rates

Refunds of deposits will be made upon return of the utility equipment. Damaged or lost equipment will be repaired or replaced at customer expense.

Sec. 9-1-14 Hydrant Charges—H-1.

- (a) In cases where not other supply is available hydrants may be used (see Rule X-1.2). The following charges shall apply.

Service charge for setting or moving sprinkler valve	\$ 15.00
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Hydrant wrench deposit	\$ 15.00
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Reducer (if necessary) deposit	\$ 15.00
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- (b) In addition, the projected water usage shall be paid for in advance at the schedule rates. The minimum charge for water usage shall be Ten Dollars (\$10.00).
- (c) Refunds of deposits will be made upon return of the utility equipment. Damaged or lost equipment will be repaired or replaced at customer expense.

Sec. 9-1-15 through Sec. 9-1-19 Reserved for Future Use.

Article B: Rules and Regulations

Sec. 9-1-20 Compliance with Rules.

All persons now receiving a water supply from the Village of Suring water utility, or who may hereafter make application therefor, shall be considered as having agreed to be bound by the rules and regulations as filed with the Public Service Commission of Wisconsin.

Sec. 9-1-21 Establishment of Service.

- (a) Application for water service shall be made in writing on a form furnished by the water utility. The application will contain the legal description of the property to be served, name of the owner, the exact use to be made of the service, and the size of the supply pipe and meter desired. (Note particularly any special refrigeration and/or air-conditioning water-consuming appliances.
- (b) Service will be furnished only if:
 - (1) Premises have a frontage on a properly platted street or public strip in which a cast iron or other long-life water main has been laid, or where property owner has agreed to and complied with the provisions of the utility's filed main extension rule.
 - (2) Property owner has installed or agrees to install a service pipe from the curb line to the point of use, and laid not less than six (6) feet below the surface of an established or proposed grade, and according to utility's specification, and
 - (3) Premises have adequate piping beyond metering point.
- (c) The owner of a multi-unit dwelling has the option of being served by individual metered water service to each unit. The owner, by selecting this option, is required to provide interior plumbing and meter settings to enable individual metered service to each unit and individual disconnection without affecting service to the other units. Each meter and meter connection will be a separate water utility customer for the purpose of the filed rules and regulations.
- (d) No division of the water service of any lot or parcel of land shall be made for the extension and independent meterage of the supply to an adjoining lot or parcel of land. No division of a water supply service shall be made at the curb for separate supplies therefrom for two (2) or more separate premises having frontage on any street or public service strip whether owned by the same or different parties.
- (e) The Utility may withhold approval of any application wherein full information of the purpose of such supply is not clearly indicated and set forth by the applicant property owner.

Sec. 9-1-22 Service Contract.

- (a) The minimum service contract period shall be *one (1) year* unless otherwise specified by special contract or in the applicable rate schedule. Where the Utility service has been

disconnected at the customer's request prior to expiration of his minimum contract period, a reconnection charge shall be made, payable in advance, when the customer requests reconnection of service. (See Schedule R-1 for applicable rate.) The minimum contract period is renewed with each reconnection.

- (b) A reconnection charge shall also be required from consumers whose services are disconnected (shut off at curb stop) because of non-payment of bills when due (not including disconnection for failure to comply with deposit or guarantee rules). (See Schedule R-1 for applicable rate.)
- (c) A consumer shall be considered as the same consumer provided the reconnection is requested for the same location by any member of the same family, or if a place of business, by any partner or employee of the same business.

Sec. 9-1-23 Temporary Metered Supply, Meter and Deposits.

An applicant for temporary water supply on a metered basis shall make and maintain a monetary deposit for each meter installed as security for payment for use of water and for such other charges which may arise from the use of the supply. A charge shall be made for setting the valve and furnishing and setting the meter. See Schedule D-1 for applicable rate.

Sec. 9-1-24 Water for Construction.

- (a) When water is requested for construction purposes, or for filling tanks or other such uses, an application therefor shall be made to the Utility, in writing, upon application provided for that purpose in the Utility's office, giving a statement of the amount of construction work to be done, or the size of the tank to be filled, etc. Payment for the water for construction shall be made in advance at the scheduled rates. The service pipe must be installed inside the building from where the water must be drawn. No connection with the service pipe at the curb shall be made without special permission from the Utility.
- (b) In no case will any employee of the utility turn on water for construction work unless the contractor first presents a permit. Upon completion of the construction work, the contractor must return the original permit to the Utility, together with a statement of the actual amount of construction work performed.
- (c) Consumers shall not allow contractors, masons or other persons to take water from their premises without first showing a permit from the Department. Any consumer failing to comply with this provision will have water service discontinued.

Sec. 9-1-25 Use of Hydrants.

- (a) In cases where no other supply is available, permission may be granted by the Utility to use a hydrant. No hydrant shall be used until it is equipped with a sprinkling valve. In no case shall any valve be moved except by a member of the Utility.

- (b) Before a valve is set, payment must be made for its setting and for the water to be used at the scheduled rates. Where applicable, see Schedule H-1 for deposits and charges. Upon completing use of the hydrant, the customer must notify the Utility to that effect.
- (c) In the use of a hydrant supply, the hydrant valve will be set at the proper opening by the Utility when the sprinkling valve is set, and the flow of water must be regulated by means of the sprinkling valve. If the water is to be used through iron pipe connections, all such pipe installations shall have the swing joint to facilitate quick disconnection from the fire hydrant.

Sec. 9-1-26 Operation of Valves and Hydrants; Unauthorized Use of Water; Penalty.

Any person who shall, without authority of the Utility, allow contractors, masons, or other unauthorized persons to take water from their premises, operate any valve connected with the street or supply mains, or open any fire hydrant connected with the distribution system, except for the purpose of extinguishing fire, or who shall wantonly damage or impair the same shall be subject to a fine as provided by municipal ordinances. Permits for the use of hydrants apply only to such hydrants as are designated for the specific use.

Sec. 9-1-27 Refunds of Monetary Deposits.

All moneys deposited as security for payment of charges arising from the use of temporary water supply on a metered basis, or for the return of a sprinkling valve wheel or reducer, if the water is used on an unmetered basis, will be refunded to the depositor on the termination of the use of water, the payment of all charges levied against the depositor, and the return of the wheel and reducer.

Sec. 9-1-28 Service Connections (or Water Laterals).

- (a) No water service shall be laid through any trench having cinders, rubbish, rock or gravel fill, or any other material which may cause injury to or disintegration of the service pipe, unless adequate means of protection are provided by sand filling or such other insulation as may be approved by the Utility. Service pipes passing through curb or retaining walls shall be adequately safeguarded by provision of a channel space or pipe casing, not less than twice the diameter of the service connection. The space between the service pipe and channel or pipe casing shall be filled and lightly caulked with an oakum, mastic cement, or other resilient material, and made impervious to moisture.

- (b) In backfilling the pipe trench, the service pipe must be protected against injury by carefully hand tamping the ground filling, free from hard lumps, rocks, stones, or other injurious material, around and at least six (6) inches over the pipe.
- (c) All water supplies shall be of undiminished size from the street main in to the point of meter placement. Beyond the meter outlet valve the piping shall be sized and proportioned to provide, on all floors, at all times, an equitable distribution of water supply for the greatest probable number of fixtures or appliances operating simultaneously.

Sec. 9-1-29 Service Piping for Meter Settings.

- (a) Where the original service piping is installed for a new metered customer, where existing service piping is changed for the customer's convenience, or where a new meter is installed for an existing unmetered customer, the owner of the premises at his expense shall provide a suitable location and the proper connections for the meter. The water utility should be consulted as to the type and size of meter setting. Where it is possible to set meters in the basement, or other suitable place within the building, a short nipple shall be inserted after the stop and waste cock, then a union, and then another nipple and coupling of the proper length. The nipple attached to the union and coupling shall be cut to a standard length provided by the plans of the Utility (it may require a horizontal run of eighteen (18) inches in such pipe line) which may later be removed for the insertion of the meter into the supply line.
- (b) No permit will be given to change from metered to flat rate service.

Sec. 9-1-30 Turning on Water.

The water cannot be turned on for a consumer except by a duly authorized employee of the utility. When a plumber has completed a job, he must leave the water turned off. This does not prevent the plumber from testing the work.

Sec. 9-1-31 Failure to Read Meters.

- (a) Where the utility is unable to read a meter after two (2) successive attempts, the fact will be plainly indicated on the bill, and either an estimated bill will be computed, or the minimum charge applied. The difference shall be adjusted when the meter is again read, that is, the bill for the succeeding quarter will be computed with the gallons or cubic feet in each block of the rate schedule doubled and credit will be given on that bill for the amount of the minimum bill paid the preceding month. Only in unusual cases, or when approval is obtained from the customer shall more than three (3) consecutive estimated bills

be rendered where billed are rendered monthly and there shall be not more than two (2) consecutive estimated bills where the billing period is two (2) months or more.

- (b) If the meter is damaged (see Surreptitious Use of Water) or fails to operate, the bill will be based on the average use during the past year unless there is some reason why the use is not normal. If the average use cannot be properly employed, the bill will be estimated by some equitable method.

Sec. 9-1-32 Complaint Meter Tests.

See Wis. Adm. Code, Chapter PSC 185.

Sec. 9-1-33 Thawing Frozen Services.

See Wis. Adm. Code, Chapter PSC 185.

Sec. 9-1-34 Curb Stop Boxes.

The consumer shall protect the curb stop box in the terrace and shall keep the same free from dirt and other obstructions. The utility shall not be liable for failure to locate the curb stop box and shut off the water in case of a leak on the consumer's premises.

Sec. 9-1-35 Installation of Meters.

Meters will be furnished and placed by the utility and are not to be disconnected or tampered with by the consumer. All meters shall be so located that they shall be protected from obstructions and permit ready access thereto for reading, inspection, and servicing, such location to be designated or approved by the Utility. All piping within the building must be supplied by the consumer. Where additional meters are desired by the consumer, he shall pay for all piping and an additional amount sufficient to cover the cost of maintenance and depreciation. Where applicable, see Schedule D-1 for rate.

Sec. 9-1-36 Repairs to Meters.

- (a) Meters will be repaired by the water department and the cost of such repairs caused by ordinary wear and tear will be borne by the utility.

- (b) Repair of any damage to a meter resulting from the carelessness of the owner of the premises, his agent, or tenant, or from the negligence of any one of them to properly secure and protect same, including any damage that may result from allowing a water meter to become frozen or to be injured from the presence of hot water or steam in the meter, shall be paid for by the consumer or the owner of the premises.

Sec. 9-1-37 Replacement and Repair of Service Pipe.

- (a) Where the property owner requests that a larger service lateral be installed to replace an existing smaller diameter pipe, an allowance of Fifteen Dollars (\$15.00) will be made as a deduction in the cost, providing the new service is to be installed in the same ditch as the existing service pipe.
- (b) The service pipe from the main to and through the curb stop will be maintained and kept in repair and when worn out, replaced at the expense of the utility. The property owner shall maintain the service pipe from the curb stop to the point of use.
- (c) If a consumer fails to repair a leaking or broken service pipe from curb to point of metering or use within such time as may appear reasonable to the Utility after notification has been served on the consumer by the Utility, the water will be shut off and will not be turned on again until the repairs have been completed.

Sec. 9-1-38 Charges for Water Wasted Due to Leaks.

See Wis. Adm. Code, Chapter PSC 185.

Sec. 9-1-39 Inspection of Premises.

During reasonable hours any officer or authorized employee of the utility shall have the right of access to the premises supplied with service, for the purpose of inspection or for the enforcement of the utility's rules and regulations. Whenever appropriate, the utility will make a systematic inspection of all unmetered water taps for the purpose of checking waste and unnecessary use of water.

Sec. 9-1-40 Customer's Deposit.

See Wis. Adm. Code, Chapter PSC 185.

Sec. 9-1-41 Conditions of Deposit.

See Wis. Adm. Code, Chapter PSC 185.

Sec. 9-1-42 Guarantee Contracts.

See Wis. Adm. Code, Chapter 185.

Sec. 9-1-43 Deferred Payment Agreement.

See Wis. Adm. Code, Chapter 185.

Sec. 9-1-44 Disconnection and Refusal of Service.

- (a) **Disconnection.** See Wis. Adm. Code Chapter PSC 185.
- (b) **Disconnection Notice.** The form of disconnection notice to be used is as follows:

DISCONNECTION NOTICE

Dear Customer:

The bill enclosed with this notice includes your current charge for utility service and your previous unpaid balance.

You have 10 days to pay the utility service arrears or your service is subject to disconnection.

If you fail to pay the service arrears, or fail to contact us within the 10 days allowed to make reasonable time payment arrangements, we will proceed with disconnection action.

To avoid the inconvenience of service interruption and an additional charge of (amount) reconnection, **we urge you to pay the full arrears IMMEDIATELY AT ONE OF OUR OFFICES.**

If you have entered into a Deferred Payment Agreement with us and have failed to make the time payment you agreed to, your service will be subject to disconnection unless you pay the amount due within 10 days.

If you have a reason for delaying the payment, call us and explain the situation.

PLEASE CALL THIS TELEPHONE NUMBER, (appropriate telephone number), **IMMEDIATELY IF:**

1. You dispute the notice of delinquent account.
2. You have a question about your utility service arrears.
3. You are unable to pay the full amount of the bill and are willing to enter into a time payment agreement with us.
4. There are any circumstances you think should be taken into consideration before service is discontinued.
5. Any resident is seriously ill.

Illness Provision

If there is an existing medical emergency in your home and you furnish the Utility with a statement signed by either a licensed Wisconsin physician, or a public health official, we will delay disconnection of service up to 21 days. The statement must identify the medical emergency and specify the period of time during which disconnection will aggravate the existing emergency.

Deferred Payment Agreements

If you are a residential customer, and for some reason, you are unable to pay the full amount of the utility service arrears on your bill, you may contact the Utility to discuss arrangements to pay the arrears over an extended period of time.

This time payment agreement will require:

1. Payment of a reasonable amount at the time the agreement is made.
2. Payment of the remainder of the outstanding balance in monthly installments over a reasonable length of time.
3. Payment of all future utility service bills in full by the due date.

In any situation where you are unable to resolve billing disputes or disputes about the grounds for proposed disconnection through contacts with our utility, you may make an appeal to the Wisconsin Public Service Commission, Madison, Wisconsin.

(UTILITY NAME)

Sec. 9-1-45 Collection of Overdue Bills.

An amount owed by the customer may be levied as a tax as provided in Sec. 66.069, Wis. Stats.

Sec. 9-1-46 Surreptitious Use of Water.

- (a) When the utility has reasonable evidence that a consumer is obtaining his supply of water, in whole or in part, by means of devices or methods used to stop or interfere with the proper metering of the utility service being delivered to his equipment, the utility reserves the right to estimate and present immediately a bill for service unmetered as a result of such interference and such bill shall be payable subject to a twenty-four (24) hours disconnection of service. When the utility shall have disconnected the consumer for any such reason, the utility will reconnect the consumer upon the following conditions:
 - (1) The consumer will be required to deposit with the utility an amount sufficient to guarantee the payment of the consumer's bills for utility service to the utility.
 - (2) The consumer will be required to pay the utility for any and all damages to its equipment on the consumer's premises due to such stoppage or interference with its metering.
 - (3) The consumer must further agree to comply with reasonable requirements to protect the utility against further losses.
- (b) Sections 98.26 and 943.20, Wisconsin Statutes, as relating to water service, are hereby adopted and made a part of these rules.

Sec. 9-1-47 Vacation of Premises.

When premises are to be vacated, the utility shall be notified in writing at once, so that it may remove the meter and shut off the supply at the curb cock. The owner of the premises shall be liable to prosecution for any damage to the property of the water department by reason of failure to notify the utility of vacancy.

Sec. 9-1-48 Repairs to Mains.

The utility reserves the right to shut off the water in the mains temporarily, to make repairs, alterations or additions to the plant or system. When the circumstances will permit of sufficient delay, the company will give notification, by newspaper publication or otherwise, of the discontinuance of the supply. No rebate will be allowed to consumers for such temporary suspension of supply.

Sec. 9-1-49 Duty of Utility with Respect to Safety of the Public.

It shall be the duty of the Utility to see that all open ditches for water mains, hydrants, and service pipes are properly guarded to prevent accident to any person or vehicle and at night there

shall be displayed amber signal light in such manner as will, so far as possible, insure the safety of the public.

Sec. 9-1-50 Handling Water Mains and Service Pipers in Sewer or Other Trenches.

Contractors must ascertain for themselves the existence and location of all service pipes. Where they are removed, cut or damaged in the construction of a sewer, the contractors must at their own expense cause them to be replaced or repaired at once. Contractors must not shut off the water service pipes from any consumer for a period exceeding six (6) hours.

Sec. 9-1-51 Protective Devices.

- (a) **Protective Devices in General.** The owner or occupant of every premise receiving water supply shall apply and maintain suitable means of protection of the premise supply, and all appliances thereof, against damage arising in any manner from the use of the water supply, variation of water pressure, or any interruption of water supply. Particularly, such owner or occupant must protect water-cooled compressors for refrigeration systems by means of high pressure safety cutout devices. There shall likewise be provided means for the prevention of the transmission of water ram or noise of operation of any valve or appliance through the piping of their own or adjacent premises.
- (b) **Relief Valves.** On all "closed systems" (i.e., systems having a check valve, pressure regulator, or reducing valve, water filter or softener) an effective pressure relief valve shall be installed either in the top tapping or the upper side tapping of the hot water tank, or on the hot water distributing pipe connection at the tank. A one-half (1/2) inch drain pipe shall be connected to the relief valve for discharge on the floor or into a sink or open drain through an air gap. No stop valve shall be placed between the hot water tank and the relief valve or on the drain pipe. (See applicable Village plumbing codes).
- (c) **Air Chambers.** An air chamber or approved shock absorber shall be installed at the terminus of each riser, fixture branch, or hydraulic elevator main for the prevention of undue water hammer. The air chamber shall have a diameter not less than that of the pipe it serves and a length not less than fifteen (15) diameters of said supply pipe. Where possible, the air chamber should be provided at its base with a valve and rain cock for water drainage and replenishment of air.

Sec. 9-1-52 Cross Connection Control.

- (a) **Purpose.** The purpose of this Section is to provide for a program for protecting the public water system from contamination due to back flow of contaminants through the water

service connection into the public water system as required by Chs. NR 811 and H 82, Wis. Adm. Code.

- (b) **Definition.** A cross connection shall be defined as any physical connection or arrangement between two otherwise separate systems, one of which contains potable water from the Village water system, and the other, water from a private source, water of unknown or questionable safety, or steam, gases, or chemicals, whereby there may be a flow from one system to the other, the direction of flow depending on the pressure differential between the two systems.
- (c) **Cross Connections Prohibited.** No person, firm or corporation shall establish or permit to be established or maintain or permit to be maintained any cross connection. No interconnection shall be established whereby potable water from a private, auxiliary or emergency water supply other than the regular public water supply of the Village may enter the supply or distribution system of said municipality, unless such private, auxiliary or emergency water supply and the method of connection and use of such supply shall have been approved by the Water Utility and by the Wisconsin Department of Natural Resources in accordance with Sec. NR 811.25(3), Wis. Adm. Code.
- (d) **Inspections.** It shall be the duty of the Water Utility to cause inspections to be made of all properties served by the public water system where cross connections with the public water system is deemed possible. The frequency of inspections and re-inspections based on potential health hazards involved shall be as established by the Water Utility and as approved by the Wisconsin Department of Natural Resources.
- (e) **Right to Inspect.** Upon presentation of credentials, the representative of the Water Utility shall have the right to request entry at any reasonable time to examine any property served by a connection to the public water system of the Village for cross connections. If entry is refused, such representative shall obtain a special inspection warrant under Sec. 66.122, Wis. Stats. On request the owner, lessee or occupant of any property so served shall furnish to the inspection agency any pertinent information regarding the piping system or systems on such property.
- (f) **Discontinuation of Service.** The Water Utility is hereby authorized and directed to discontinue water service to any property wherein any connection in violation of this Section exists, and to take such other precautionary measures deemed necessary to eliminate any danger of contamination of the public water system. Water service shall be discontinued only after reasonable notice and opportunity for hearing under Chapter 68, Wis. Stats., except as provided in Subsection (f). Water service to such property shall not be restored until the cross connection(s) has been eliminated in compliance with the provisions of this Section. If it is determined by the Water Utility that a cross connection or an emergency endangers public health, safety or welfare and requires immediate action, and a written finding to that effect is filed with the Clerk-Treasurer of the Village of Suring and delivered to the customer's premises, service may be immediately discontinued. The customer shall have the opportunity for hearing under Ch. 68, Wis. Stats., within ten (10) days of such emergency discontinuance.

- (g) **Immediate Discontinuation.** If it is determined by the Water Utility that a cross connection or an emergency endangers public health, safety or welfare and requires immediate action, and a written finding to that effect is filed with the Village Clerk-Treasurer and delivered to the customer's premises, service may be immediately discontinued. The customer shall have an opportunity for hearing under Chapter 68, Wis. Stats., within ten (10) days of such emergency discontinuance.
- (h) **State Code Adopted.** The Village adopts by reference the State Plumbing Code of Wisconsin being Chapter H 82, Wisconsin Administrative Code.
- (i) **Section Not to Supersede Other Ordinances.** This Section does not supersede the State Plumbing Code and any Village plumbing ordinances but it supplementary to them.

Sec. 9-1-53 Private Well Abandonment.

- (a) **Purpose.** The purpose of this Section is to prevent contamination of groundwater and to protect public health, safety and welfare by assuring that unused, unsafe or noncomplying wells or wells which may be illegally cross-connected to the municipal water system, are properly abandoned.
- (b) **Applicability.** This Section applies to all wells located on any premises served by the Village of Suring Water Utility.
- (c) **Definitions.** The following definitions shall be applicable in this Section:
 - (1) **Municipal Water System.** A system for the provision to the public of piped water for human consumption when such system has at least fifteen (15) service connections or regularly serves at least twenty-five (25) year-round residents owned or operated by a city, village, county, town, town sanitary district, utility district or public institution as defined in Sec. 49.10(12)(f)1., Wis. Stats, or a privately owned water utility serving any of the above.
 - (2) **Noncomplying.** A well or pump installation which does not comply with the provisions of Ch. NR 812, Wis. Adm. Code, in effect at the time the well was constructed, a contamination source was installed, the pump was installed or work was done on either the well or pump installation.
 - (3) **Pump Installation.** The pump and related equipment used for withdrawing water from a well including the discharge piping, the underground connections, pitless adapters, pressure tanks, pits, sampling faucets and well seals or caps.
 - (4) **Unsafe.** A well or pump installation which produces water which is bacteriologically contaminated or contaminated with substances in exceedance of the standards or Chs. NR 109 or 140, Wis. Adm. Code, or for which a Health Advisory has been issued by the Department of Natural Resources.
 - (5) **Unused.** A well or pump installation which is not in use or does not have a functional pumping system.

- (6) **Well.** An excavation or opening into the ground made by digging, boring, drilling, driving, or other methods for the purpose of obtaining groundwater for consumption or other use.
- (7) **Well Abandonment.** The filling and sealing of a well according to the provisions of Ch. NR 812, Wis. Adm. Code.
- (d) **Abandonment Required.** All private wells located on any premises which are served by the public water system of the Village shall be properly filled. Only those wells for which a well operation permit has been granted by the Clerk-Treasurer may be exempted from this requirement, subject to conditions of maintenance and operation.
- (e) **Well Operation Permit.** The Clerk-Treasurer may grant a permit to a private well owner to operate a well for a period not to exceed sixty (60) months, providing the conditions of this Section are met. An owner may request renewal of a well operation permit by submitting information verifying that the conditions of this Section are met. The Village Water Utility, or its agent, may conduct inspections or have water quality tests conducted at the applicant's expense to obtain or verify information necessary for consideration of a permit application or renewal. Permit applications and renewals shall be made on forms provided by the Village. The following conditions must be met for issuance or renewal of a well operation permit:
 - (1) The well and pump installation meet or are upgraded to meet the requirements of Ch. NR 812, Wis. Adm. Code, and a well constructor's report must be on file with the Department of Natural Resources, or certification of the acceptability of the well has been granted by the Private Water Supply Section of the Department of Natural Resources.
 - (2) The well has a history of producing bacteriologically safe water and presently produces bacteriologically safe water as demonstrated by providing a copy of the results of a waste sample [three (3) samplings two (2) months apart] analyzed at a state-certified laboratory within three (3) months preceding the request for the well operation permit or permit renewal. No exception to this condition may be made for unsafe wells, unless the Department of Natural Resources approves, in writing, the continued use of the well.
 - (3) There are no cross-connections between the well and pump installation and the municipal water system.
 - (4) The proposed use of the well and pump installation can be justified as being necessary in addition to water provided by the municipal water system.
- (f) **Abandonment Procedures.**
 - (1) All wells abandoned under the jurisdiction of this Section or rule shall be abandoned according to the procedures and methods of Ch. NR 812, Wis. Adm. Code. All debris, pump, piping, unsealed liners and any other obstructions which may interfere with sealing operations shall be removed prior to abandonment.
 - (2) The owner of the well, or the owner's agent, shall notify the Water Utility Superintendent at least forty-eight (48) hours prior to commencement of any well

abandonment activities. The abandonment of the well shall be observed by Water Utility Superintendent or his/her agent.

- (3) An abandonment report form, supplied by the Department of Natural Resources, shall be submitted by the well owner to the Water Utility Superintendent and the Department of Natural Resources within ten (10) days of the completion of the well abandonment.
- (g) **Penalties.** Any person, firm, or well owner, violating any provision of this Section shall, upon conviction, be punished by forfeiture as prescribed in Section 1-1-6, and the cost of prosecution. Each twenty-four (24) hour period during which a violation exists shall be deemed and constitute a separate offense. If any person fails to comply with this Section for more than ten (10) days after receiving written notice of the violation, the municipality may impose a penalty and cause the well abandonment to be performed and the expense to be assessed as a special tax against the property.

Sec. 9-1-54 Water Main Extension Rule.

Water mains will be extended for new customers on the following basis:

- (a) Where the cost of the extension is to immediately be collected through assessment by the municipality against the abutting property, the procedure set forth under Sec. 66.0703, Wis. Stats., will apply, and no additional customer contribution to the utility will be required.
- (b) Where the municipality is unwilling or unable to make a special assessment, the extension will be made on a customer-financed basis as follows:
 - (1) The applicant(s) will advance as a contribution in aid of construction, the total amount equivalent to that which would have been assessed for all property under Subsection (a).
 - (2) Part of the contribution required in Subsection (b)(1) will be refundable. When additional customers are connected to the extended main within twenty (20) years of the date of completion, contributions in aid of construction will be collected equal to the amount which would have been assessed under Subsection (a) for the abutting property being served. This amount will be refunded to the original contributor(s). In no case will the contributions received from additional customers exceed the proportionate amount which would have been required under Subsection (a) nor will it exceed the total assessable cost of the original extension.
- (c) When a customer connects to a transmission main or connecting loop installed at utility expense within twenty (20) years of the date of completion, there will be a contribution required of an amount equivalent to that which would have been assessed under Subsection (a).

Sec. 9-1-55 Water Main Installations in Platted Subdivision.

- (a) Application for installation of water mains in regularly platted real estate development subdivisions shall be filed with the Village Clerk-Treasurer and shall set forth the following information:
 - (1) Name of subdivision.
 - (2) Legal description.
 - (3) Map showing streets, lots and sizes of proposed mains and hydrants, and street laterals.
 - (4) Date of approval of subdivision plan by state Department of Administration.
 - (5) Date of approval of proposed mains by state Department of Natural Resources.
 - (6) Number of houses presently under construction.
- (b) Upon receipt of the application, the water utility will prepare detailed estimates of the cost of extending water mains and hydrants of the size deemed necessary in the subdivision and submit same to the Village Board for approval of the extension as it pertains to public fire protection service requirements.
- (c) The applicant for water service to be supplied to a subdivision shall be required to advance to the utility, prior to the beginning of the construction, the total estimated cost of the extension. If the final costs exceed estimated costs, an additional billing will be made for the balance of the cost due. This balance is to be paid within thirty (30) days. If final costs are less than estimated, a refund of overpayment will be made by the water utility.
- (d) If the developer, or a contractor employed by the developer, is to install the water mains (with approval of the utility), the developer shall be responsible for the total cost of construction.

Title 9 ► Chapter 2

Sewer Utility Regulations and Rates

9-2-1	Definitions
9-2-2	Credit for Water Not Discharged to Sewer
9-2-3	Industrial Wastes
9-2-4	Deleterious Sewage
9-2-5	Residential and Small Commercial Sewer User Rates
9-2-6	Delinquent Water and Sewer Payments to Be Placed on General Tax Roll

Sec. 9-2-1 Definitions.

The following definitions shall be applicable in this Chapter:

- (a) **Sewage.** The water-carried waste created in and to be conducted away from residences, industrial and commercial premises with such surface or drain water as may be present.
- (b) **Industrial Wastes.** Those particular liquid or other wastes resulting from any process of industry, manufacture, trade or business or the development of any natural resource.
- (c) **Sewer System.** All street laterals, main and intercepting sewers and structures by which sewage or industrial waste is collected, transported, treated or disposed of. This shall not include plumbing inside or in connection with buildings served, or service sewers from a building to the street lateral.
- (d) **Billing Rule.** Bills for sewer service shall be due and payable at the same time as water bills for the corresponding period. A penalty of five percent (5%) will be added to bills not paid within the period allowed for water bills.
- (e) **Unit of Service.** A unit of service shall consist of any aggregation of residential or commercial space or area occupied for a distinct purpose such as a residence, apartment, flat, store, or office, which is equipped with one (1) or more fixtures connected to the sewer system, separate and distinct from other users. The surcharge provided for in the rates shall apply to each additional unit on one (1) service pipe with no increase in the amount of flow allowed with the minimum charge.

Sec. 9-2-2 Credit for Water Not Discharged to Sewer.

- (a) If a portion of the water furnished to any customer is not discharged into the sewer system, the amount of such water will be deducted in computing the sewer service charge, provided a separate meter is installed. The customer must at his/her own expense make necessary

9-2-2

changes in the water piping and install couplings so that a meter can be set. A charge of seventy-five cents (75¢) a quarter shall be made for each such meter up to a one (1) inch meter.

- (b) Where water is used for lawn sprinkling, the sewer bill for the months of July, August and September in each year shall be based on water consumption during the preceding billing period, unless consumption during such preceding quarter was greater than in the summer quarter.

Sec. 9-2-3 Industrial Wastes.

Whenever the Superintendent of the Water and Sewer Utility shall determine that any lot, parcel of land, building or premises is discharging industrial wastes of unusual volume, concentration or character, or of greatly variable volume, he/she shall recommend the adoption of a special rate for such class of users, taking into consideration the volume biochemical-oxygen-demand value, and suspended-solids content of the industrial wastes and the nature of the use made of the sewer system; but nothing herein contained shall affect any of such rates as heretofore might have been established unless and until changed by action of the Sewer Utility and approved by the Public Service Commission.

Sec. 9-2-4 Deleterious Sewage.

If a user of the sewer system discharges any substance therein which is deemed deleterious by the Superintendent of the Suring Water and Sewer Utility to the operation of the sewer system, he/she shall be required to discontinue the discharge of such substance in the sewer system. If after ten (10) days' notice in writing, such user continues to discharge such deleterious substance into the sewer system, he/she shall be subject to the penalty provisions of Section 1-1-6.

Sec. 9-2-5 Residential and Small Commercial Sewer User Rates.

- (a) **Availability.** These rates are available to residential and small commercial sewer customers; also to industrial customers discharging domestic type sewage only.
- (b) **Rates.**

Meter Size	Quarterly Charge
5/8"	\$ 30.50
3/4"	30.50
1"	76.25

1-1/2"	91.50
2"	198.25
3"	236.38

Plus \$3.84 for each 1,000 gallons used

- (c) **Billing.** Billing shall be the same as for water service.
- (d) **Optional Billing Provisions.** The quarterly minimum charge for one (1) unit of service may be divided equally on a monthly basis and the output charge is applied only for the final bill of each quarter.

Sec. 9-2-6 Delinquent Water and Sewer Payments to Be Placed on the Tax Roll.

As provided by the Wisconsin Statutes, owners or occupants of premises for which water and sewer payments are delinquent shall be mailed a notice on October 15th each year. Said notice shall state the amount of such arrears; that unless the same is paid by November 1st, thereafter a penalty of ten percent (10%) of the amount of such arrears will be added thereto and that unless such arrears, with any added penalty, shall be paid by November 15th, thereafter the same will be levied as a tax against the lot or parcel of real estate.

Title 9 ► Chapter 3

Natural Gas Franchise

9-3-1 Award of Franchise

Sec. 9-3-1 Award of Franchise.

- (a) In accordance with the provisions of the Wisconsin Statutes, Wisconsin Public Service Corporation, its successors and assigns, it is hereby authorized to distribute and sell gaseous fuel, natural, manufactured or mixed, for heat, power, light or other purposes in the Village of Suring, Oconto County, Wisconsin.
- (b) In accordance with the provisions of law, permission and authority is hereby granted to said Wisconsin Public Service Corporation to construct, install, lay, operate, maintain, extend, improve and add to mains, pipes and other facilities for the purpose of transmitting and delivering such gas along, across, in and within the limits of any public highway, street, alley, sidewalk, public ground and all other places under control of said Village of Suring and, to that end, said Wisconsin Public Service Corporation shall have the right to take up such pavements and to make such excavations as may be necessary to lay, take up, repair and maintain gas pipes below the surface of the ground.
- (c) Permission and authority is hereby granted to said Wisconsin Public Service Corporation to construct, install, operate, maintain, extend, improve and add to such buildings, plants, equipment, properties, apparatus and other facilities as may be necessary to receive, manufacture, store, transmit, distribute and sell such gas.
- (d) Authority granted herein is subject to all conditions and provisions of the Statutes of the State of Wisconsin in such case made and provided.
- (e) In erecting, installing, enlarging, repairing, maintaining, moving or replacing said gas pipes, mains and appurtenances, company shall, in all cases, place the streets, alleys or public grounds in, on, under or across which the same are located, in as good condition as they were prior to said operation and company shall defend, indemnify and save harmless the Village against any and all claims for injury or damage to persons or property occasioned by or arising out of such operations.

